

KEEPING THE ONLINE SCAMMERS AT BAY

The focus for the 2nd week of Scams Awareness month is online scams. 16% of scams reported to Action Fraud in 2015, were carried out online. The internet gives easy access to criminals to scam consumers out of money. Be online savvy and protect yourself.

Top tips to avoid online scams.

Be wary of emails from unknown sources asking you for personal details.

Set up a junk mail filter to stop unwanted emails entering your account.

Always go to a bank's official website to get information, don't follow links within emails.

Make sure your payments online are secure, look for the padlock symbol in the address bar.

Say no to strangers offering to pay money into your account, this could be illegal.

How to tackle scams?

get advice, from Citizens Advice consumer service 03454 04 05 06

report scams, and suspected scams to Action Fraud 0300 123 2040

tell others about your experiences, so that others can avoid scams

Further information can be found at:

<https://www.citizensadvice.org.uk/sam16/>

<https://www.croydon.gov.uk/advice/tstandards>