

Trading Standards Alert

Rogue Traders Operating in Croydon

Be Aware of Nuisance Cold Callers Offering 'Free' Services

A consumer in Croydon has made Trading Standards aware she was cold called on her home phone by a company offering her a free 'alarm' to wear around her neck as part of a home monitoring system. When she queried the actual cost of the service they were vague and would not commit to a price. They told her they were 'contacting residents in the area'.

Croydon Trading Standards would urge residents not to engage with traders who cold call on the telephone. Be very wary of 'free' offers that often disguise hefty costs in the back ground and can tie you into expensive contracts. These nuisance calls can often be blocked by systems provided by your telecoms provider so if you are concerned or would like advice on how to block these calls please contact your provider to see what assistance they can offer.